

Tips, Tricks and Support

We're here to help!

Most people who try TrustFunds find it pretty easy to use. However, we realize there are times when a quick tip can be helpful to get the most out of our service.

TrustFunds Agent Video Library

Need a quick reminder on using TrustFunds? Go to our [video library](#) and watch a quick video; most are under a minute! Topics include:

- Sending an earnest money request
- Viewing the transaction table
- What the buyer sees
- Payment history report

Printable Resources

We also have printable guides explaining how TrustFunds electronic earnest money works.

- [TrustFunds Overview](#)
- [TrustFunds: As easy as 1-2-3](#)
- [Personal Profile Settings](#)
- [Earnest Money Deposit Process & Timing](#)
- [Utilizing Reporting Tools](#)

Truly Helpful Support

Our support team is second to none! Really! We hear it all the time from our partners! Our patient and experienced support team will help you every step of the way.

- Visit the [TrustFunds Support Center](#) to view FAQs, submit a ticket or contact us directly.
- OR you can always reach out to support@trustfunds.us.com.